



# Preferred Member Maintenance Program

Southwest Greens is introducing a new and improved maintenance program for 2025. This program is offered for residential customers located in Florida.

## Preferred Member Annual Maintenance Program

- Putting Green and/or Lawn is serviced **twice per year** approximately 6 months apart.
- Client selects the two months of the year when each maintenance would take place.
- SWG office builds route and schedule to group Preferred customers by geography, so they are done efficiently allowing us to offer discounted rates.
- Expanded standard service offering from past maintenance program.
- Extended Installation Warranty for Preferred Members for up to 10 years! Applies to Southwest Greens installations only.
- 15% off all Time & Material rates for service items outside our standard maintenance service.

## What is included in the Preferred Member maintenance program?

- Brush all turf surfaces with power broom machines to remove debris and stand up the turf fibers.
- Treat all turf with cleaner disinfectant to inhibit the growth of and kill any presence of mold or mildew that may be growing in the turf system. Applied with sprayer at dilution rate recommended for the application.
- Minor seam repair to any seams that have separated. Minor is defined as seam repairs that can be fixed in 30 minutes or less. Major seam repairs would be subject to our T&M rates.
- Minor sink holes or depressions repaired. Minor is defined as depressions that can be fixed in 30 minutes or less. Major sink hole repairs would be subject to our T&M rates. Please note that sink holes are symptoms of an underlying problem causing undermining of the sub-grade soils, often caused by irrigation or drainage line leaks or by unsettled soils or fill that may have been recently installed (like along seawalls).
- Pull any weeds that may be growing in the turf and spray with organic grass/weed killer.
- New putting green flags (white nylon) once every year for putting green. Flagsticks that need to be replaced are extra, not included. See price list for details.
- Replace any broken putting green cups.
- Top dress putting green surface with green sand infill that is brushed evenly into turf fibers.
- Roll putting green with roller and check speed with Stimp meter. Target speed is 10.5 plus.



### **What is NOT included and would be subject to Time & Material (T&M) rates?**

- Roots growing underneath the turf that need to be removed.
- Extensive mold covering the turf (greater than 25% of area), mildew or moss growth on the turf surface.
- Adding silica sand or HydroChill or TCool infill to lawn turf.
- Removing pet droppings (land mines) that may be present on the turf.
- Replacing turf that has been burned due to landscaper laying down hot equipment or reflective UV radiant sunlight from low E glass windows.
- Repairs associated with the aftermath of a hurricane, tornado or other act of God.
- Repair or replacement of turf that has been damaged due to any action or event not covered by the turf manufacturer warranty.
- Adding drainage that may be required.
- Installing root barriers. We recommend hiring a qualified landscaper or arborist to handle as this work affects the health of the plants being root pruned. Root barriers require deep trenches to be dug and may impact underground utilities (irrigation, electrical conduit, gas lines, cable TV, drain lines, invisible dog fence lines, mosquito control lines, etc.) that may be present underneath the surface where trenches need to be dug.
- Treating turf that is discolored with calcium, lime or rust deposits.
- Adding bunker sand in sand traps (golf applications)

### **How much does the Preferred Member Maintenance Program cost?**

There are two categories priced by the square foot. Prices include 2 visits/year

Putting Greens: \$2.50 per sq. ft. (equates to \$1.25 per sq. ft. per visit)

Bocce Ball: \$2.00 per sq. ft. (equates to \$1.00 per sq. ft. per visit)

Lawns: \$1.50 per sq. ft. (equates to \$0.75 per sq. ft. per visit)

*Minimums apply: Putting Green & Bocce Ball Court minimum is \$1,500.00  
Lawn minimum is \$1,000.00*



## **Time & Material Rates**

For Typical Maintenance or Repair Service

### **Materials**

<b>Product</b>	<b>Unit of Measure</b>	<b>Price</b>
Silica Sand	50 # bags	\$10.00
HydroChill / T-Cool	50 # bags	\$28.00
Patch Turf Repairs	SQ. FT.	\$5.00
Edging – Benderboards	LIN. FT.	\$12.00
Bunker Sand	CY	\$50.00
Heavy Duty Mold Treatment	SQ. FT.	\$0.50 - \$1.00 (depending on severity)
Seaming Materials	LIN. FT.	\$0.25
Base Materials	CY	\$40.00

### **Labor**

Manager or Above (if necessary)	\$100.00 / hour
Crew Lead Supervisor	\$85.00 / hour
Installer	\$65.00 / hour

- \* Labor is tracked by total man hours for each labor category and billed accordingly.
- \* Preferred Members get 15% discount on T&M rates.
- \* Minimums apply to all service visits.

### **Mobilization – fee for crew, truck and trailer to travel to/from work site.**

- Varies from \$75 to \$150 flat rate depending on distance traveled. Applies to Central and South Florida locations. North Florida and beyond locations will have mobilization fee calculated separately depending on location.